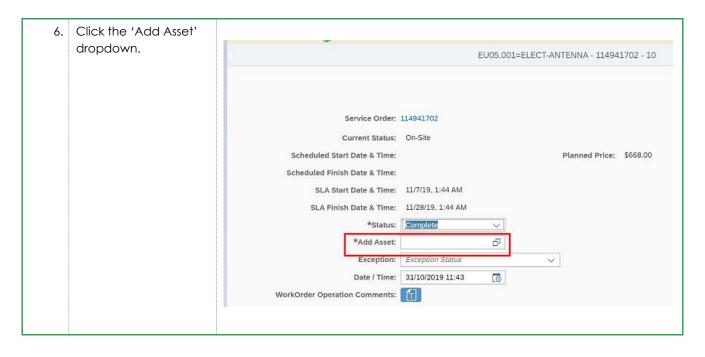


Step	Instruction	Screen
1.	Open Google Chrome and go to <u>www.connect.broads</u> <u>pectrum.com</u> , enter your username and password, then click 'Login'.	Broadspectrum x + C > C A thtps://id.broadspectrum.com/idp/SSO.saml2 CECADSPECTRUM Twine Solutors Authentication Required Please enter your network ID and password. Username Username Username Carrane Carrane
2.	In this example, we are we are clicking on the 'On-Site' tile. <u>Note</u> : The asset ID can be added when selecting status Complete .	B Claims Information Admin Work Order Accept Or Reject Acknowledged Made Safe Work Order Image: Image: Image: Accept Or Reject Image: Accept Or Reject Image: Image: Image: Image: Image: Accept Or Reject Image: Image:
3.	Click on the appropriate work order number	On-Site · ELECT- ANTENNA ELECT- Base Base Dawin Winnellue WINNELLIE 020 NT AU Bitribang Road RAAF Base Dawin Winnellue WINNELLIE 020 NT AU 114941701 0010 On-Site EU05.001= ELECT- ANTENNA yubrAe ireC 13041546 Requested off Road Road WOODSIDE S244 SA AU 31/10/2019 10:40:48 114941702 0010 On-Site EU05.001= ELECT- ANTENNA yubrAe ireC 13041546 Requested WOODSIDE S244 SA AU 01/10/2019 10:41:21 ANTENNA



4.	Click on the appropriate operation. Equipment number is not added in the WO.						
		Location: Comments: T 1 1 OPERATIONS ATTACHMENT					
		Operations (1)				
			scription	Status	Resource Name	Scheduled Start	Scheduled Finish
		10	IO5.001=ELECT- ITENNA	On-Site	ireC.yubrAe		
5.	In the 'Status' dropdown, select the	k			EU05.001=EL	ECT-ANTENNA - 1149417	702 - 10
	'Complete' status. <u>Note</u> : The ' Add Asset ' field is now viewable.						
		Service Order: 114941702					
			c	Current Status:	On-Site		
			Scheduled Star			Planned Price:	\$668.00
		Scheduled Finish Date & Time: SLA Start Date & Time: 11/7/19, 1:44 AM					
		SLA Start Date & Time: 11/7/19, 1:44 AM SLA Finish Date & Time: 11/28/19, 1:44 AM					
		*Status Enter New Status 🗸					
		Exception Complete ~					
			NorkOrder Operatio	Date / Time: on Comments:	In Progress		
					Rejected		







7.	A list of assets appears for a specific location. Scroll up or down to select the correct	AU-DEF-CW-MAR-0669-A0301-ESHVAD Air Distribution in 0669/A0301	For this location, this is the list of Assets
	asset ID. Click on an asset to select it.	Trane 41 LPV (A85 B2581) Fan - Supply Air Pool SA-E13795 Tech. ID: SA-E13795 Type: HVAC	
		Woods UCBSW 630 (3501) Fan - Exhaust SA-E13613 Tech. ID: SA-E13613 Type: HVAC	
8.	Click here go to a different level in the FLOC structure to	(Training & Recreation Gymnasium(509174Y	
	select the equipment.	Search INSIDE Q	
		AU-DEF-CW-MAR-0669-A0301-ESHVAD Air Distribution in 0669/A0301	
		Trane 41 LPV (A85 B2581) Fan - Supply Air Pool SA-E13795 Tech. ID: SA-E13795 Type: HVAC	
		Woods UCBSW 630 (3501)	
	Scroll all the way down tot see the different FLOC levels		



		Asset ID Search	
		AU-DEF-CW-MAR-0669-A0301-01 First Floor in 0669/A0301	
		AU-DEF-CW-MAR-0669-A0301-B	
		Training & Recreation Gymnasium(509174Y)	
		AU-DEF-CW-MAR-0669-A0301-E10200 Swimming Pool - Heated (25.06 x 13.06)	
		AU-DEF-CW-MAR-0669-A0301-E42387 Gym - Cardio Climber	
		AU-DEF-CW-MAR-0669-A0301-E42443 Gym - Free Climber 4600CL	
9.	This is the confirmation page. Click 'Select	Asset ID Search	
	"Room Air Conditioner – Room A9)"'.	Air Distribution in 0669/A0301	
		Search INSIDE Q	
		Woods UCBSW 630 (3501) Fan - Exhaust SA-E13613	
		Tech. ID: SA-E13613	
		Type: HVAC	
		Select "Fan - Exhaust" Cancel	



10.	The Asset ID code				
	appears.	EU05.001=ELECT-ANTENNA - 114941702 - 10			
Important Note: Ensure you enter the ACTUAL date and time the work order		Current Status: On-Site Scheduled Start Date & Time: Planned Price: \$668.00 Scheduled Finish Date & Time:			
	was completed by	SLA Start Date & Time: 11/7/19, 1:44 AM			
	<u>ma</u>	SLA Finish Date & Time: 11/28/19, 1:44 AM			
		*Status: Complete V			
	'Date/Time'.	*Add Asset: SA-E13613			
		Exception: Exception Status			
		Date / Time: 31/10/2019 11:43			
		WorkOrder Operation Comments:			
11.	Click SAVE.				
		Status Unit Price Total Amount Comments			
		Planned \$142.00 \$568.00			
		Planned \$1.00 \$100.00			
		Total: \$668.00			
		Cancel			