WHO WE ARE

Ventia makes critical infrastructure work for our tertiary clients by delivering services centred on students and academics that support the learning and living experience.

Ventia is one of the largest infrastructure service providers in Australasia; we provide long-term operation, maintenance, and management of critical assets and infrastructure across a diverse range of industries.

In ever-changing university campuses, we differentiate ourselves through our use of agile and innovative technology to optimise asset life. Our Asset Management services are underpinned by the international standards for Asset Management ISO 55001. This enables the best balance between risk, cost and performance.

VENTIA AND TERTIARY INSTITUTIONS

Ventia understands that tertiary institutions must focus their efforts on education and research outcomes, adapting to the latest technology and meeting the growing demands of students and academics.

Ventia’s facilities management offering encompasses bundled integrated services or single service offerings covering the full suite of hard and soft services, including building maintenance, cleaning, security and grounds maintenance.

Ventia’s breadth of expertise is unmatched, including asset management and lifecycle analysis, telecommunications and ICT network solutions, utility services, and environmental services specialising in the remediation of contaminated land, occupational health and hygiene, and environmental monitoring.

Ventia works closely with the institution to minimise disruption to students, academics and staff. Potentially disruptive work is conducted outside of teaching and exam periods and affected parties are always notified in advance.

Our services are flexible to reflect the university calendar and timetable as well as the specific needs of each teaching, study and research area:

- Ensuring students, academics and staff operate without disruption
  - Cleaning scheduled overnight
  - Disruptive maintenance scheduled during university breaks
  - Major works completed during the Christmas break
  - Non-urgent work scheduled outside exam periods
- Maintenance and cleaning schedules adaptable to change at short notice, prioritising teaching, study and research needs
- Fast response to urgent requests

- Flexible delivery model for different education and research areas
- Teaching and collaboration spaces always ready for use
- Grounds and facilities maintained to encourage participation in campus life
- Adaptable to changes in university buildings and facilities (additions and removals)
Ventia understands the necessity for a strategic framework for decision making linked to Tertiary Institutions' asset strategies, annual Capital Works Programs, annual budgets, and Long Term Financial Plans.

As part of our service delivery model, Ventia’s clients receive an integrated approach to Facility and Asset Management that illustrates the interconnectivity between the asset’s lifecycle and its functions. Our Risk Optimisation Tool projects the future impact of spend options to enable maximum value from spend on asset maintenance and replacement.

By considering current and future needs in collaboration with the university, Ventia ensures the institution’s core operational activities are prioritised. By adapting to change and preventing disruption we enable the continual achievement of education and research outcomes for all students and academics.

Ventia currently delivers both hard and soft FM services to universities, TAFES and higher education research facilities throughout Australia. These institutions include Curtin University, Kolling Institute of Medical Research, and multiple campuses of the following TAFES: North Metropolitan TAFE (WA), South Metropolitan TAFE (WA), South Regional TAFE (WA) and North Regional TAFE (WA).

**KOLLING INSTITUTE OF MEDICAL RESEARCH**

Ventia provides comprehensive facility management and asset replacement services to the Kolling Institute of Medical Research; the longest-running medical research institute in New South Wales.

The Kolling Institute of Medical Research is a centre of research excellence and can meet the demands for current and future world-class research. It plays a major role in research training through the Northern Clinical School of the University of Sydney. Researchers and clinicians are involved in practical medical research, designed to bring breakthroughs in the laboratory straight to the patient’s bedside.

Ventia is responsible for maintenance and asset lifecycle replacement of all building fabrics, plant, fittings, furniture, equipment, hard areas and roads, as well as utilities and energy management. Assets include building fabric (interior and exterior), furniture, fittings and equipment (FF&E), heating, ventilation and air conditioning systems (HVAC), building management systems, electrical equipment, testing and tagging equipment, plumbing and gas equipment, fire systems, utilities infrastructure, electronic security systems, and lighting.

**CURTIN UNIVERSITY**

Since 2009, Ventia has supplied Curtin University’s Bentley and Kalgoorlie campuses with soft FM services. The buildings in the scope of work include lecture theatres, bathrooms, laboratories, administration, ablutions, food & beverage outlets medical facilities and outdoor areas.

Working closely with Curtin University’s facility management department, Ventia delivers high quality and environmentally friendly outcomes, including:

- Reduction in environmental impact and ongoing cost of consumables through the adoption of a total environmental cleaning solution using Earth Renewable Products to reduce waste water impact and landfill. The cleaning products adopted include environmentally safe detergents, with fully recyclable packaging.
- Reduction in waste through the implementation of biodegradable consumables, including toilet rolls, hand towels and bin liners.